www.ausnewtechs.com

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Aus NewTechs Pty Ltd.

Table of Content

About Us

SMB Technology Challenges & Solutions

Our Core Services

Industries We Serve

Why Choose Us

Our Technologies & Tools

Our Working Process

Our Success Stories

Client’s Review & Our Valuable Clients

Culture & Philosophy

01

02

03

04

05

06

07

08

09

10

COMPANY PROFILE

Aus NewTechs Pty Ltd.

About Us

At Aus NewTechs Pty Ltd, we help Australian small and medium businesses modernize, automate, and scale

using AWS Cloud, Agentic AI, and smart technology architecture, without the cost of a large in‑house IT

team. From AI‑driven automation and cloud migration to solution architecture, enterprise consulting, and

PMO support, we deliver practical, cost‑effective solutions designed to solve real business problems and

support long‑term growth. Our services also include custom software development, web & mobile

applications, UI/UX design, and ongoing support, giving SMBs a single, trusted technology partner from

strategy through delivery. Build smarter. Scale faster. Stay future‑ready.

Our Mission

At Aus NewTechs, our mission is to empower
small and medium-sized businesses - locally in
Australia and globally - by acting as their trusted
digital and IT partner. We simplify complex
technology, manage day-to-day digital operations, and deliver scalable solutions with flexible, growth-
based pricing. Our goal is to free entrepreneurs and
business leaders to focus on what they do best -
while we take care of the tech that powers their
success.

Strategic Partnerships
Our strong alliances with leading global technology companies - including IBM, Microsoft, AWS, TPG and VMware - are fundamental to our success. These partnerships provide us with access to world-class platforms, technologies, and industry best practices, enabling us to deliver reliable, scalable, and secure solutions. By collaborating with these market leaders, Aus New Techs stays at the forefront of innovation, ensuring our clients benefit from the latest advancements and maintain a competitive edge in today’s fast-evolving technology landscape.

Our Vision

Our vision is to become the most approachable and
dependable digital partner for SMBs worldwide. We
aim to make enterprise-grade technology accessible,
affordable, and tailored to each client’s unique journey. By delivering smart, secure, and future-ready solutions, we help businesses thrive in a connected
world - at every stage of their digital transformation.

COMPANY PROFILE

01

Aus NewTechs Pty Ltd.

SMB Technology Challenges & Solutions
Australian small and medium businesses face challenges like outdated systems, inefficient workflows, weak online visibility, and limited technical expertise. Aus NewTechs helps SMBs overcome these obstacles with custom software, AI powered automation, UI/UX design, digital marketing, IT consulting, and end to end project management solutions, empowering businesses to grow efficiently and securely in the digital age

Categories Problem Solution

Technology Outdated Technology
Legacy systems slow down operations and limit growth.

Custom Software Development
Modern, scalable apps built for your business, designed to streamline operations and support growth.

User Experience Poor User Experience
Websites and apps that aren’t intuitive frustrate users and reduce conversions.

UI/UX Design & Prototyping
User-centered designs that make websites and apps intuitive, increasing engagement and conversions.

Marketing &
Visibility

Weak Online Visibility
Your business gets lost online without proper SEO and marketing strategy.

SEO & Digital Marketing
Tailored strategies to boost online visibility, generate leads, and grow revenue.

Operations Inefficient Processes
Manual workflows and fragmented systems
waste time and create errors.

Workflow Automation & ERP Solutions Automate manual processes and integrate systems for efficiency and accuracy.

AI & Innovation Limited Technical Expertise / Decision
Making Challenges Lack of in-house tech
expertise hinders growth and smart decision-
making.

AI & Machine Learning Solutions
Predictive analytics, recommendation engines, and intelligent automation to drive smarter business decisions and optimize operations.

Cost Management High IT Costs
Hiring and managing an in-house IT team can strain budgets.

Virtual Tech Team / IT Consulting
Access enterprise-level IT expertise without the overhead of a full in-house team.

Security &
Compliance

Data Security & Compliance
Risk of data breaches or non-compliance can damage your reputation.

Cybersecurity & Compliance Solutions Protect your data, meet regulations, and reduce risk with proactive IT management.

Project
Management

roject Management Challenges
Complex projects are difficult to manage without proper oversight.

End to End Project Management
From discovery to deployment, we guide
SMBs every step of the technology journey.

COMPANY PROFILE

01

Aus NewTechs Pty Ltd.

Our Core Services

At Aus NewTechs, we help businesses grow by taking the complexity out of technology. Our goal is to
let you focus on your core business while we manage your digital needs. Whether you re a startup or scaling enterprise, we act as your extended tech team. You get enterprise-grade solutions without the
cost of an in-house IT department. Our flexible, growth-based pricing adapts to your business stage and goals. We deliver secure, scalable, and user-friendly solutions tailored to your operations. Explore our full range of services designed to support your digital journey below.

Agentic AI & Automation
Solutions

We design and
implement AI driven automation
that reduces manual work,
improves efficiency, and
enhances customer experience.
From intelligent assistants to
workflow automation and
document processing, our
solutions use AWS AI services
and are tailored to your business
needs.

Cloud Architecture, Migrat ion & AWS Optimization
We help businesses modernize
legacy systems and move to
secure, scalable AWS cloud
environments. Our services
include cloud migration,
modernization, architecture
design, cost optimization, and
ongoing cloud management to
ensure performance, security,
and predictable costs.

Solution, Enterprise
Architecture & ICT
Consultancy
We provide solution architecture,
enterprise architecture, ICT
consulting, and PMO services for
SMBs that
lack in house architecture or
governance capability. Acting as
your fractional architecture and
technology advisory team, we
align systems, platforms, and
projects with your business
strategy and growth goals.

PMO, Governance &
CTO on Demand

We strengthen delivery through
PMO frameworks, governance
models, and project controls that
improve execution and reduce
risk.
Our CTO on Demand service prov
ides senior technology
leadership, strategic guidance,
and oversight without the cost of
a full time executive.

Custom
Software, Integration & API
Development
We build custom software, web
applications, and system
integrations aligned with your
workflows and operational
needs. From automation tools
to cloud native applications, our
solutions are designed for
scalability, reliability, and
measurable business value.

Web & Mobile
Applications Development
We develop responsive web and
mobile applications that deliver
consistent, high quality user
experiences across devices. Built
with best practice security,
performance, and scalability, our
applications support digital
transformation and customer
engagement.

UI/UX Design & Prototyping
Our UI/UX team
designs user centric interfaces
and interactive prototypes that
improve usability and adoption.
We focus on clarity, accessibility,
and experience design to ensure
your digital products are intuitive,
engaging, and aligned with your
brand.

Support, Managed Services
& Maintenance

We provide ongoing support,
managed services, and
maintenance for cloud platforms,
applications, websites, and AI
solutions. From updates and
monitoring to optimisation and
enhancements, we keep your
systems secure, reliable, and
ready for future growth.

COMPANY PROFILE

02

Aus NewTechs Pty Ltd.

Industries We Serve

At Aus NewTechs, we proudly deliver tailored digital and IT solutions across a wide range of industries. With
deep expertise in enterprise architecture, cloud platforms, wireless technologies, and scalable software systems, cyber security, we help businesses modernize operations, enhance customer engagement, and accelerate digital transformation. Whether youre a startup, SME, or large enterprise, our flexible, growth driven approach ensures your technology evolves with your business.

Professional Services

Logistics & Supply Chain

Healthcare & Medical

Construction & Real Estate

Finance & Insurance

Manufacturing & Industrial

Education & E Learning

IT & Telecommunication

COMPANY PROFILE

03

Aus NewTechs Pty Ltd.

Why Choose Us
Choosing the right technology partner isn’t just a business decision it’s a trust decision. At Aus NewTechs, we don’t just deliver software we deliver peace of mind, long term value, and a partnership that grows with you.
We understand that every business is unique. That’s why we take the time to listen, adapt, and co create solutions that align with your goals, your pace, and your vision. Whether youre a startup scaling fast or an established SME navigating digital transformation, we’re here to make technology your competitive advantage. With a team of highly skilled developers, designers, and IT consultants, we work as an extension of your business to deliver results that exceed expectations.

All-in-One Tech Partner— From websites and mobile apps to SEO, cloud, and IT
support - we simplify your tech stack under one roof.

Tailored for Growth— We design flexible, scalable packages that evolve with your business - no one-size-fits-all here.

Transparent & Agile Delivery— You stay in the loop at every stage. We deliver in sprints, with full visibility and room for feedback.

Built-In SEO Expertise— Technical, on-page, and off-page SEO is part of the package - so your digital presence performs from day one.

Your Extended Team— We integrate seamlessly with your business, offering the expertise of an in-house team - without the overhead.

Growth-Focused Mindset— We don’t just build and leave. We support your growth journey with proactive insights and evolving solutions.

No Big Upfront Costs— Our pricing is flexible, transparent, and designed to support
your cash flow - not strain it.

Always-On Support — 24/7 assistance for updates, bug fixes, performance tuning, and peace of mind.

Long-Term Value— We’re in it for the long haul - building trust, delivering results, and
growing with you.

COMPANY PROFILE

04

Aus NewTechs Pty Ltd.

Our Technologies & Tools
At Aus NewTechs Pty Ltd, we believe that using the right tools and technologies is the foundation of delivering
high performing, secure, and future ready digital solutions. That’s why we continuously invest in the latest frameworks, platforms, and development tools to help your business stay competitive and innovative in today’s
fast changing digital landscape. From frontend interfaces to backend systems, cloud infrastructure to development operations our team leverages a proven technology stack trusted by leading companies worldwide.

Frontend

Frontend

Backend

Custom Software Development

Database

Web App Development

State Management

Architecture

Testing & Optimization

Dev Tools

Mobile App Development

Design Tools

UI/UX & Prototyping

Design Systems

IT & T Consultancy

UX Research & Testing

Planning & Collaboration Tools Audit & Analysis

Monitoring & Issue Tracking

Support & Maintenance

Version Control & Deployment CI/CD Testing & Optimization

COMPANY PROFILE

05

Aus NewTechs Pty Ltd.

Our Working Process
At Aus NewTechs Pty Ltd, we believe that exceptional technology begins with genuine collaboration. We take
the time to understand your business, your users, and your goals ensuring our solutions are grounded in clarity and purpose. Our process is structured yet adaptable, designed to keep you involved, informed, and confident from day one. Whether your project demands the speed and flexibility of Agile increments or the predictability of a Waterfall approach, we tailor our delivery model to suit your unique requirements. Through open communication and iterative development, we turn complex challenges into smart, scalable outcomes. By working as an extension of your team, we transform your vision into real world impact. With us, youre not just choosing a vendor you’re gaining a long term technology partner.

STEP 1
Discovery & Requirement
Analysis
We begin with in-depth consultations to
understand your business goals,
industry landscape, user needs, and
project scope. This discovery phase
ensures that our technical strategy is
aligned with your vision from the outset.

STEP 4

Testing & Quality Assurance (QA)
Every product we build undergoes
extensive testing to ensure flawless
functionality, security, and performance
across different devices and browsers.
We employ both manual and
automated testing techniques.

STEP 2

UX/UI Design & Prototyping

Our expert designers create engaging,
intuitive, and user-centric interfaces that
solve real user problems. Prototypes
are interactive and tested with
stakeholders before development
begins, reducing rework and enhancing
usability.

STEP 5

Deployment & Launch
Once everything is tested and approved,
we manage a smooth and professional
rollout of your digital product.
Deployment is accompanied by
comprehensive documentation and
training to help your team operate the
system effectively.

STEP 3

Architecture & Development
Based on the approved design and
roadmap, we architect scalable and
secure systems tailored to your
requirements. Using Agile
methodologies, we deliver projects in
iterations, allowing you to see progress
and provide feedback along the way.

STEP 6

Post Launch Optimization & Support
Our relationship doesn’t end at go-live.
We provide continuous optimization,
regular updates, and dedicated
technical support to ensure long-term
success. We also help you gather user
feedback to guide future enhancements
and long-term success

COMPANY PROFILE

06

Aus NewTechs Pty Ltd.

Our Success Stories

WATCHCAM Smart Video Surveillance with AI

Powered Analytics

Industry: Public Safety, Enterprise Security, and Smart Cities

Services Provided: Research & Development, Proof of Concept, AI & Video Analytics, Security Automation.

Outcome: Delivered an AI-powered surveillance platform with real-time analytics, enhancing security for smart city applications.

Research & Proof of Concept (POC) for Automatic
Mutual Recognition (AMR)

Industry: Government & Public Sector

Services Provided: Research & Development, Proof of Concept, IT Architecture, Emerging Technologies.

Outcome: Developed a POC for AMR, streamlining government processes with scalable IT architecture.

Data Synchronization Improvement for an Australian Insurance Company

Industry: Finance, Insurance

Services Provided: IT Infrastructure, Networking Solutions, Remote Office Connectivity, and Business Continuity.

Outcome: Improved data synchronization across remote offices, ensuring 99.9% uptime and enhanced business continuity.

Telco Billing Lifecycle

Industry: Telecommunications

Services Provided: Custom Software Development, IT Architecture & Consultation, and Systems Integration.

Outcome: Built a custom billing lifecycle system, integrating seamlessly with existing telecom infrastructure, reducing
processing errors by 20%.

COMPANY PROFILE

07

Aus NewTechs Pty Ltd.

Client s Review

At Aus NewTechs Pty Ltd, we measure our success by the success of our clients. Nothing speaks louder than
the words of the businesses we’ve helped transform with tailored software solutions, expert consultancy, and reliable support services. From innovative startups to established enterprises, our clients trust us to deliver on
time, on budget, and beyond expectations. Their feedback reflects the commitment, professionalism, and expertise we bring to every project we undertake.

If you’re looking for a rewarding
business solution and services, I
must recommend them. I have
received a customized IT service
level agreement that fits my business
needs and budget.

I have never seen such a speedy
team with strong commitment,
dedication, and quality. Ausnewtechs
together with highly experienced
teams working for a big finish
customer.

Very impressed from beginng to end.
They are smart and think outside the
box. They solve my complex
business integration system smartly.
Thank you for their returning
services.

Abul Bashar Antor Zahangir Alam Igor Grakovich
MD, Reconciled Business Accountants CEO, Serveno Australia Pty Ltd CEO, Bangladesh Internet Exchange Ltd

Our Valuable Clients

We are proud to work with a diverse range of businesses, with a special focus on supporting small and medium-sized enterprises (SMEs). Our clients trust us to deliver reliable, innovative, and results driven technology solutions that help them grow, stay competitive, and succeed in a fast changing digital world. At
Aus NewTechs, every project is a partnership your success is our success.

COMPANY PROFILE

08

Aus NewTechs Pty Ltd.

Culture & Philosophy

At Aus NewTechs, agility is more than a methodology it’s our DNA. We embody an agile mindset that transcends frameworks, empowering us to adapt swiftly, collaborate deeply, and stay laser-focused on our customers evolving needs. Our team operates with a global sensibility and a local heartbeat bridging time zones and borders to build technology partnerships that are responsive, scalable, and human centered. We don’t just deliver solutions; we co create lasting impact with the people we serve.
Our values are not aspirational they’re operational. They shape how we think, how we work, and how we grow with our clients:

Innovation That Drives Impact: At Aus NewTechs, innovation means more than cutting-edge tech - it’s about solving real business challenges. From website design to custom software, we transform bold ideas into
scalable solutions that help SMBs thrive in a rapidly evolving digital world. Every product we build empowers
our clients to lead, not follow.

Solutions Built for Growth: Our architecture adapts with your business. Whether it’s mobile apps, cloud platforms, or integrated operational support, we build technology with longevity in mind. For businesses with no in-house IT teams, our scalable frameworks offer peace of mind and the flexibility to grow confidently.

Customer Centric by Design: We begin with listening - really listening. Understanding your goals, challenges, and day-to-day realities allows us to deliver tailored services that matter. From SEO-integrated web development to PMO consultancy, every engagement is driven by measurable outcomes and built around your success.

Power of Collaboration: Your team + our team = better outcomes. We believe in open communication, active collaboration, and mutual respect. Whether we’re updating content, configuring hosting, or leading IT strategy, we work side-by-side with you to ensure seamless delivery and exceptional results.

Human-First Approach: Empathy is the core of our service. We care deeply about your experience—from the moment we onboard you to everyday operational support. Our commitment to nurturing authentic relationships means you’re never just a ticket number - you’re a valued partner.

Accountable & Agile Delivery: We own what we build, and we follow through. Transparent processes and
agile methodologies keep projects on track and adaptable to change. Whether we’re deploying new
platforms or managing email setup, our responsiveness helps clients stay ahead - without the complexity
of managing IT themselves.

This philosophy drives us forward whether we’re working with a startup in Sydney, an SME in Singapore, or an enterprise in London. Wherever you are, Aus NewTechs is your technology ally, bringing vision, strategy, and delivery that scale with your ambition.

COMPANY PROFILE

09

THANK YOU

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